

Energy Industry

Consumer Contacts - Total Presented by Company and Category

January 2017

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **January 2017**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC909	Anza Electric Co-operative, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC917	Commerce Energy, Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC913	Golden State Water Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
ELC998	Lancaster Choice Energy	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC933	Liberty Utilities (CalPeco Electric), LLC	1	-	1	-	-	-	-	1	1	-	-	-	-	-	-	-	1	1	-	-	-	3
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	27	77	104	13	1	14	3	15	18	2	7	9	7	12	19	9	19	28	-	-	-	192
ELC901	Pacificorp	-	3	3	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	4
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	4	16	20	2	-	2	-	1	1	1	3	4	-	-	-	1	1	2	-	-	-	29
ELC903	Sierra Pacific Power Company	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	1
ELC338, GAS338, MUL338	Southern California Edison Company	27	65	92	3	-	3	1	7	8	1	8	9	10	4	14	4	23	27	1	-	1	154
GAS904	Southern California Gas Company	5	18	23	2	1	3	-	5	5	1	-	1	3	2	5	7	16	23	-	1	1	61
GAS905	Southwest Gas Corporation	2	1	3	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	4
	Total	66	182	248	20	2	22	4	31	35	5	18	23	21	18	39	21	62	83	1	1	2	452